

NUTRICIA

Caring for babies since 1896

Multiple Birth Club Policy

Congratulations on the birth of your babies! Enclosed is the information we require before you join and our Nutricia Multiple Birth Club Price list.

Nutricia offers multiple birth parents:

1. The Nutricia Advisory Service

A free service staffed by Health Care Professionals who are more than happy to provide you with advice from pregnancy through to toddler nutrition and any Nutricia product queries. Call the Nutricia Advisory Service on **1800 060 057 (option 1)**, Monday to Friday 9am-4pm (Eastern Standard Time).

2. Discounted Nutricia purchases

We recognise how busy life is now that you have your babies at home. As a special service, we offer multiple birth parents the ability to purchase bulk-discounted orders of Nutricia formula.

- To join the Nutricia Multiple Birth Club, parents need to obtain a letter from their doctor (or registered maternal health nurse) stating the twins' names, date of birth, and that they are being formula fed. If the letter does not include their date of birth then we also require their birth certificates. This letter must be on an official letterhead and be signed by the doctor. **We MUST have this letter to enable us to open the account** – there are no exceptions to this for regulatory reasons.
- Please also complete the form on the following page with all of your contact details and forward all of the above to one of the following:

babyordersau@danone.com

Fax number: (02) 9878 4769

Nutricia Australia Pty Ltd
Attn: Customer Service
P.O. Box 1007
North Ryde BC, NSW 1670

Parents should call Customer Service on **02 8870 0403** (or **1800 060 057, option 3**) during office hours (Monday to Friday 9am-5pm, Eastern Standard Time), approximately one week after sending the information to check that the account has been opened. Unfortunately it can take longer during busy periods, please be patient.



NUTRICIA

Caring for babies since 1896

NUTRICIA MULTIPLE BIRTH CLUB

Please complete this form and attach a letter from your doctor (along with the birth certificates if they are required -please see previous page for details on this):

Contact details

Parent 1: _____

Parent 2: _____

Address: _____

Suburb: _____

State: _____ Postcode: _____

Phone: _____

Email: _____

Babies' details

	FIRST NAME	LAST NAME	DATE OF BIRTH
1.			
2.			
3.			
4.			

Please send to one of the following:

babyordersau@danone.com

Fax number: (02) 9878 4769

Nutricia Australia Pty Ltd
Attn: Customer Service
P.O. Box 1007
North Ryde BC, NSW 1670

For more information please call us on: **02 8870 0403** (or **1800 060 057, option 3**)



NUTRICIA

Caring for babies since 1896

NUTRICIA AUSTRALIA PTY LIMITED

Multiple Birth Discount Pricing

As at April 11th 2013

Product Group	Item	Item No	Unit Price	Price per Order (x12 units)
STARTER	KARICARE PLUS INFANT 900G	11931	\$10.60	\$127.20
	APTAMIL GOLD PLUS 1 INFANT 900G	21961	\$13.30	\$159.60
FOLLOW-ON	KARICARE PLUS FOLLOW-ON 900G	12931	\$10.60	\$127.20
	APTAMIL GOLD PLUS 2 FOLLOW-ON 900G	22961	\$13.30	\$159.60
TODDLER MILKS	KARICARE PLUS 3 TODDLER 900G	13931	\$10.50	\$126.00
	APTAMIL GOLD PLUS 3 TODDLER 900G	23961	\$12.30	\$147.60
	APTAMIL JUNIOR 4 GOLD PLUS 900G	24931	\$12.30	\$147.60
SPECIALTY	KARICARE GOAT INFANT 900G	17011	\$22.60	\$271.20
	KARICARE GOAT FOLLOW-ON 900G	17018	\$22.60	\$271.20
	KARICARE SOY ALL AGES 900G	17220	\$12.60	\$151.20
	APTAMIL HA GOLD PLUS 900G	30526	\$15.70	\$188.40
	APTAMIL ALLERPRO STAGE 1 900G	576536	\$18.00	\$216.00
	APTAMIL ALLERPRO STAGE 2 900G	573537	\$18.00	\$216.00
	APTAMIL AR 900G	31930	\$13.75	\$165.00
	APTAMIL GOLD DELACT 900G	574324	\$13.65	\$163.80
	APTAMIL FEED THICKENER 380G	31310	\$4.80	\$57.60

TERMS:

1 order per month maximum - NO EXCEPTIONS

No returns - Please try the formula before buying it in bulk, we do not return or refund for any reason other than damaged/fault stock received.

Minimum Purchase Order 12 UNITS
Maximum Order per month 18 UNITS

PAYMENT:

Payment by Visa or Mastercard only

No free goods allowed - to honour WHO code and traceability of stock.

Please note: Deliveries are sent via courier and delivered to your door so someone will need to be present to sign for the goods. If you wish to give authority for the courier company to leave the goods without a signature, please advise of this when placing your orders.

